

**1. General information****Course:** HEALTH SERVICES MANAGEMENT**Type:** CORE COURSE**Degree:** 388 - UNDERGRADUATE DEGREE PROGRAMME IN NURSING (AB)**Center:** 301 - FACULTY OF NURSING OF ALBACETE**Year:** 3**Main language:** Spanish**Use of additional languages:****Web site:****Code:** 15325**ECTS credits:** 6**Academic year:** 2023-24**Group(s):** 10**Duration:** C2**Second language:****English Friendly:** Y**Bilingual:** N**Lecturer:** JUAN DAVID FERNÁNDEZ SÁNCHEZ - Group(s): 10

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2. Pre-Requisites

Not established

3. Justification in the curriculum, relation to other subjects and to the profession

Not established

4. Degree competences achieved in this course**Course competences**

Code	Description
A06	To apply the information and communication technologies in systems of health care.
A15	To direct, evaluate and provide comprehensive nursing care to the individual, the family and the community.
A22	To know the Spanish National Health System. To identify the characteristics of the directive function of nursing services and care management. To know and be able to apply group management techniques.
A23	To know the applicable legislation and the ethical and deontological code of Spanish nursing, which is inspired by the European code of ethics and deontology of nursing. To provide care guaranteeing the right to dignity, privacy, confidentiality and decision-making capacity of the patient and family. To individualize care considering age, gender, cultural differences, ethnic group, beliefs and values.
B01	To have proficiency in a second foreign language, preferably English, at the level of the Common European Framework of Reference for Languages.
B02	To master the Information and Communication Technologies (ICT).
B03	To demonstrate a correct oral and written communication.
B04	To demonstrate ethical commitment and professional deontology.
C01	Learning to learn.
C02	To solve complex problems effectively in the nursing field.
C03	To apply critical, logical and creative thinking, demonstrating innovation skills.
C04	To work autonomously with responsibility and initiative.
C05	To work in a team in a collaborative way and shared responsibility.
C06	To communicate information, ideas, problems and solutions clearly and effectively in a specific public or technical field.
C07	To show sensitization in environmental issues.
C08	To manage complex technical or professional projects.

5. Objectives or Learning Outcomes**Course learning outcomes****Description**

Identification of the characteristics of the administrative function of nursing services and care management at different levels of collective health care.

Understanding of the theoretical foundations of work organization and its application in health services.

Skill in the design of processes, procedures and protocols, especially those related to user quality and safety patient.

Understanding the management techniques of a teamwork in collective health.

Understanding of the theoretical foundations of administration and its historical evolution.

Manage the different health and clinical information systems.

Application of knowledge of ethics, legislation, financing and nursing care in health management.

Apply the management techniques of a teamwork in collective health.

Understanding of the structure, characteristics and functions of the Spanish National Health System and the Regional Health Service.

6. Units / Contents

Unit 1:

Unit 2:

Unit 3:

Unit 4:

Unit 5:

7. Activities, Units/Modules and Methodology

Training Activity	Methodology	Related Competences (only degrees before RD 822/2021)	ECTS	Hours	As	Com	Description
Class Attendance (theory) [ON-SITE]	Lectures	A06 A15 A22 A23 B03 C01 C03 C06 C08	1.44	36	N	-	
Project or Topic Presentations [ON-SITE]	Lectures	A06 A15 A22 B02 B03 C01 C05 C06	0.24	6	Y	N	
Workshops or seminars [ON-SITE]	Cooperative / Collaborative Learning	A22 A23 B01 B02 B03 B04 C01 C02 C03 C04 C05 C06 C07 C08	0.28	7	Y	N	
Writing of reports or projects [OFF-SITE]	Cooperative / Collaborative Learning	A06 A15 A22 A23 B04 C01 C03 C04 C05 C06 C07 C08	1.92	48	Y	N	
Study and Exam Preparation [OFF-SITE]	Self-study	A06 A15 A22 A23 B01 B02 B03 B04 C01 C02 C03 C04 C05 C06 C07 C08	1.68	42	N	-	
In-class Debates and forums [ON-SITE]	Case Studies	A06 A15 A22 A23 B02 B03 C05 C06	0.36	9	Y	N	
Final test [ON-SITE]	Assessment tests	A06 A15 A22 A23 B03 C02 C03 C06 C08	0.08	2	Y	Y	
Total:			6	150			
Total credits of in-class work: 2.4			Total class time hours: 60				
Total credits of out of class work: 3.6			Total hours of out of class work: 90				

As: Assessable training activity

Com: Training activity of compulsory overcoming (It will be essential to overcome both continuous and non-continuous assessment).

8. Evaluation criteria and Grading System

Evaluation System	Continuous assessment	Non-continuous evaluation*	Description
Final test	60.00%	100.00%	
Assessment of problem solving and/or case studies	10.00%	0.00%	
Theoretical papers assessment	30.00%	0.00%	
Total:	100.00%	100.00%	

According to art. 4 of the UCLM Student Evaluation Regulations, it must be provided to students who cannot regularly attend face-to-face training activities the passing of the subject, having the right (art. 12.2) to be globally graded, in 2 annual calls per subject, an ordinary and an extraordinary one (evaluating 100% of the competences).

9. Assignments, course calendar and important dates

Not related to the syllabus/contents	
Hours	hours
Unit 1 (de 5):	
Activities	Hours
Class Attendance (theory) [PRESENCIAL][Lectures]	10
Project or Topic Presentations [PRESENCIAL][Lectures]	2
Workshops or seminars [PRESENCIAL][Cooperative / Collaborative Learning]	2
Writing of reports or projects [AUTÓNOMA][Cooperative / Collaborative Learning]	10
Study and Exam Preparation [AUTÓNOMA][Self-study]	8
In-class Debates and forums [PRESENCIAL][Case Studies]	2
Final test [PRESENCIAL][Assessment tests]	1
Unit 2 (de 5):	
Activities	Hours
Class Attendance (theory) [PRESENCIAL][Lectures]	8
Project or Topic Presentations [PRESENCIAL][Lectures]	1
Workshops or seminars [PRESENCIAL][Cooperative / Collaborative Learning]	1
Writing of reports or projects [AUTÓNOMA][Cooperative / Collaborative Learning]	10
Study and Exam Preparation [AUTÓNOMA][Self-study]	10
Final test [PRESENCIAL][Assessment tests]	1
Unit 3 (de 5):	
Activities	Hours
Class Attendance (theory) [PRESENCIAL][Lectures]	6

Project or Topic Presentations [PRESENCIAL][Lectures]	1
Workshops or seminars [PRESENCIAL][Cooperative / Collaborative Learning]	1.5
Writing of reports or projects [AUTÓNOMA][Cooperative / Collaborative Learning]	10
Study and Exam Preparation [AUTÓNOMA][Self-study]	10
In-class Debates and forums [PRESENCIAL][Case Studies]	2
Final test [PRESENCIAL][Assessment tests]	1
Unit 4 (de 5):	
Activities	Hours
Class Attendance (theory) [PRESENCIAL][Lectures]	6
Project or Topic Presentations [PRESENCIAL][Lectures]	1
Workshops or seminars [PRESENCIAL][Cooperative / Collaborative Learning]	1.5
Writing of reports or projects [AUTÓNOMA][Cooperative / Collaborative Learning]	9
Study and Exam Preparation [AUTÓNOMA][Self-study]	7
In-class Debates and forums [PRESENCIAL][Case Studies]	1.5
Final test [PRESENCIAL][Assessment tests]	.75
Unit 5 (de 5):	
Activities	Hours
Class Attendance (theory) [PRESENCIAL][Lectures]	6
Project or Topic Presentations [PRESENCIAL][Lectures]	1
Workshops or seminars [PRESENCIAL][Cooperative / Collaborative Learning]	1
Writing of reports or projects [AUTÓNOMA][Cooperative / Collaborative Learning]	9
Study and Exam Preparation [AUTÓNOMA][Self-study]	7
In-class Debates and forums [PRESENCIAL][Case Studies]	1.5
Final test [PRESENCIAL][Assessment tests]	.25
Global activity	
Activities	hours
Writing of reports or projects [AUTÓNOMA][Cooperative / Collaborative Learning]	48
Study and Exam Preparation [AUTÓNOMA][Self-study]	42
Final test [PRESENCIAL][Assessment tests]	4
Workshops or seminars [PRESENCIAL][Cooperative / Collaborative Learning]	7
Project or Topic Presentations [PRESENCIAL][Lectures]	6
In-class Debates and forums [PRESENCIAL][Case Studies]	7
Class Attendance (theory) [PRESENCIAL][Lectures]	36
Total horas: 150	

10. Bibliography and Sources						
Author(s)	Title/Link	Publishing house	Citv	ISBN	Year	Description
García Armesto, S., Abadía Taira, M.B., Durán, A., Hernández Quevedo, C., Bernal Delgado, E.	España: Análisis del sistema sanitario http://sanidadambiental.com/wp-content/uploads/vari0s/InformeHiT_SP.pdf	Sistemas Sanitarios en Transición			2010	
Huber, D	Liderazgo y Administración en Enfermería	McGraw-Hill Interamericana			1999	
Marriner Tomey, A	Guía de Gestión y Dirección de Enfermería	Elsevier			2009	
Mendez MD	Sistemas de información y gestión del conocimiento en la organización Sanitaria.	ECU			2013	
Mompart MP	Administracion de servicios de enfermería	Grupo Paradigma			2009	
Pineault, Raynald	La planificación sanitaria: conceptos, métodos, estrategias	Masson			1999	